

Notice of Nondiscrimination and Availability of Language Assistance Services

Evergreen Health Cooperative, Inc. (Evergreen Health) complies with all applicable federal law and does not discriminate on the basis of race, color, national origin, age, disability, or sex in its health programs or activities.

Evergreen Health provides assistance free of charge to people with disabilities or whose primary language is not English. To request a document in another format such as large print, or to get language assistance such as a qualified interpreter, please call 1-855-884-1400.

Representatives are available 24 hours a day, seven days a week.

If you believe that Evergreen Health has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file an internal Civil Rights grievance directly with Evergreen Health by contacting:

Civil Rights Coordinator
3000 Falls Rd, Suite 1
Baltimore, MD 21211
Phone: [443] 451-4979
Email: civilrightscoordinator@evergreenmd.org

You can file a grievance by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to assist you.

You can also file a Civil Rights complaint directly with the U.S. Dept. of Health and Human services, Office for Civil Rights, online, by phone, or by mail at:

Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

Phone: Toll-free 1-800-368-1019, 800-537-7697 (TDD)

Mail: U.S. Dept. of Health and Human Services.
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Foreign Language Assistance

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ

1-855-884-1400.

Yoruba

AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-855-884-1400.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-

884-1400.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-884-1400.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-884-1400.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-884-1400.

Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-844-1400

Bassa

Dè dɛ nìà kɛ dyédé gbo: ɔ jũ ké ò [Bàsɔ̀-̀wùdù-po-nyò] jũ ní, nìí, à wuɖu kà kò dò po-poò béìn ò gbo kpáa. Đá 1- 855 – 844 -1400.

Bengali

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-৮৫৫-৮৪৪-১৪০০.

Urdu

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-855-884-1400.

Farsi

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-855-884-1400 فراهم می باشد.

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-844-1400

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-884-1400.

Igbo Asusu

Ige nti: O buru na asu lbo asusu, enyemaka diri gi site na call 1-855-884-1400.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-844-1400.

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-884-1400.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-855-884-1400.

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-855-884-1400.